



1. RESIDEO 5 YEAR WARRANTY POLICY

1.0.1. Beneficiary of this Warranty

This limited warranty is provided to its direct customer ("Buyer") by the member of the Resideo Technologies, Inc. group of companies ("Resideo") which sells the product.

Resideo does not provide this warranty to the consumer or end-user of the product. Resideo expects that Buyer will give its customers an equivalent warranty to that given by Resideo to Buyer hereunder. This does not affect any statutory obligations that Resideo may have to consumers as manufacturer of the Products.

1.0.2 Selected Products

The products for which these Warranty Terms ("Warranty Terms") apply are specified in Addendum 1 (the "Products"), which is available at <https://www.resideo.com/warranty>, which Resideo may update from time to time.

Resideo reserves the right, at its discretion, to change these Warranty Terms and the products to which these Warranty Terms apply. Please always check the most up to date version of these Warranty Terms on our website <https://www.resideo.com/warranty> to confirm which products benefit from these Warranty Terms. Any changes to these Warranty Terms only apply to Products sold after the date of the change.

1.1 Applicable Sales Terms & Conditions

All Products are sold on Resideo's Standard Terms and Conditions of Sale unless otherwise agreed in writing with Buyer. These Warranty Terms amend Resideo's Standard Terms and Conditions of Sale (or other agreed sales terms) and take precedence over them only to the extent that they are expressly inconsistent with them.

2. Resideo's Warranty

Resideo warrants that the Products will be free from defective materials and faulty workmanship and conform to applicable specifications for a period of 60 months from the manufacturing date code on the Product.

If any Product becomes defective during the applicable warranty period for a reason that is not excluded below, Resideo will, at its sole option, either repair or replace free of charge with a new or re-furnished product, or credit to Buyer's account the price paid for the Product. Resideo will not be responsible for any of Buyer's costs of de-installing and re-installing the Product, travel or any other costs.



3. Exclusions from the Warranty

This warranty is an extended manufacturer's warranty and to the extent permitted by law, is in lieu of all other warranties and conditions, expressed or implied including those of satisfactory quality or fitness for a particular purpose.

Resideo shall have no obligation under this warranty or otherwise if:

- (i) The product is not installed in accordance with Resideo's installation instructions and applicable installation standards, is not used for a purpose for which it is designed and in accordance with Resideo's user instructions or is not maintained in accordance with Resideo's care and maintenance instructions or is altered (including the alteration of any serial number), serviced or repaired by anyone other than Resideo/Resideo's Authorized Service/Repair Centre;
- (ii) Damage is caused by outside occurrences, such as lightning, power surges, fire, floods, acts of nature, or the like or quality of water, or is caused by misuse, or vandalism; or
- (iii) A defect is not caused by reason of defective materials or workmanship.

This warranty does not cover the costs of replacing consumable items (such as batteries), maintenance checks and adjustments, such as Product calibration, which may be required in accordance with the Product use and maintenance instructions.

4. Returns and Repairs

Prior to returning any Product that has become defective during the applicable warranty period for a reason that is not excluded under these Warranty Terms, Buyer must contact Resideo customer service to obtain a return merchandise authorization (RMA) number. To obtain the RMA number, Buyer must provide:

- Product model number and serial number,
- Proof of purchase, and
- Description of the defect.

Buyer shall send the defective Product to Resideo at its own expense, appropriately packaged to prevent damage to the Product, together with the RMA and proof of purchase, in accordance with the instructions of the Resideo customer service representative.

Resideo will test the returned Product to verify that it is defective. At Resideo's request Buyer shall provide such additional information as Resideo may reasonably require to verify the cause of the defect, including date and location of installation, Product application, manner of operation, maintenance records and failure mode. If Resideo determines that the Product is defective, Resideo will decide whether to repair or replace the Product or credit the Product purchase price to Buyer's account. If Resideo decides to replace the Product, Resideo will send the replacement Product to Buyer at Resideo's expense. Unless otherwise agreed in writing, Resideo will destroy any Product that it determines to be defective.

If Resideo does not find the Product defective, Resideo reserves the right to charge the Buyer for the reasonable costs of its investigation of the alleged defect. If Buyer pays Resideo in advance for the costs of returning the Product, Resideo will send the non-defective Product back to Buyer but otherwise Resideo will destroy the Product.



5. Out of Warranty Repairs

At the request of Buyer, Resideo will provide to Buyer a quotation for the costs to repair any Product outside of the applicable warranty period, if Resideo considers such Product to be repairable. If Buyer accepts the quotation and sends the Product to Resideo (following the same process as for in-warranty returns), Resideo will repair the Product in accordance with the quotation and return the repaired Product to Buyer. The repaired Product will be warranted for 90 days from the date of repair.

6. Miscellaneous

If any part of these Warranty Terms is prohibited by applicable laws, the relevant part shall be null and void, but the remainder of the Warranty Terms shall remain in full force and effect.



Addendum 1; list of selected products

PRODUCT CODE	3 PORT & ZONE VALVES	APPLICABLE FROM DATE CODE (YEAR WEEK)	APPLICABLE WARRANTY PERIOD
V4043H1056/U	2 PORT ZONE VALVE 22MM	2119	5 YEARS
V4073A1039/U	MID-POSITION VALVE 22MM	2119	5 YEARS
V4043H1106/U	2 PORT ZONE VALVE 28MM	2119	5 YEARS
V4073A1088/U	3 PORT ZONE VALVE 28MM	2119	5 YEARS
V4044C1288/U	DIVERTING VALVE 22MM	2119	5 YEARS
PRODUCT CODE	INSTALLER PACK	APPLICABLE FROM DATE CODE (YEAR WEEK)	APPLICABLE WARRANTY PERIOD
Y609A1029-1	Y PLAN 7 DAY INSTALLER PACK	2119	5 YEARS
Y609A1045-1	S PLAN 7 DAY INSTALLER PACK	2119	5 YEARS
PRODUCT CODE	ROOM THERMOSTATS	APPLICABLE FROM DATE CODE (YEAR WEEK)	APPLICABLE WARRANTY PERIOD
DT92E1000	DT92E WIRELESS DIGITAL ROOM THERMOSTAT	2119	5 YEARS
DT90E1012	DT90E WIRED DIGITAL ROOM THERMOSTAT	2119	5 YEARS
Y87RF2024	WIRELESS SINGLE ZONE THERMOSTAT	2119	5 YEARS
T6360B1028	STANDARD MECHANICAL ROOM THERMOSTAT	2119	5 YEARS
PRODUCT CODE	CYLINDER THERMOSTATS	APPLICABLE FROM DATE CODE (YEAR WEEK)	APPLICABLE WARRANTY PERIOD



L641A1039	CYLINDER THERMOSTAT	2119	5 YEARS
PRODUCT CODE	PROGRAMMABLE ROOM THERMOSTATS	APPLICABLE FROM DATE CODE (YEAR WEEK)	APPLICABLE WARRANTY PERIOD
T3H110A0066	T3 WIRED PROGRAMMABLE ROOM STAT	2119	5 YEARS
Y3H710RF0053	T3R WIRELESS PROGRAMMABLE ROOM STAT	2119	5 YEARS
T4H110A1021	T4 WIRED PROGRAMMABLE THERMOSTAT	2119	5 YEARS
Y4H910RF4003	T4R WIRELESS PROGRAMMABLE THERMOSTAT	2119	5 YEARS
CMT707A1029	PROGRAMMABLE ROOM THERMOSTAT	2119	5 YEARS
PRODUCT CODE	CONNECTED THERMOSTATS	APPLICABLE FROM DATE CODE (YEAR WEEK)	APPLICABLE WARRANTY PERIOD
Y6H920RW4026	T6R SMART THERMOSTAT TABLE STAND VERSION	2119	5 YEARS
Y6H920RW5031	T6R SMART THERMOSTAT WALL MOUNT VERSION	2119	5 YEARS
PRODUCT CODE	PROGRAMMERS & TIMESWITCHES	APPLICABLE FROM DATE CODE (YEAR WEEK)	APPLICABLE WARRANTY PERIOD
ST9100S1007	1 DAY SINGLE CHANNEL TIMESWITCH WITH SERVICE REMINDER	2119	5 YEARS
ST9400S1001	1 DAY SERVICE PROGRAMMER	2119	5 YEARS
ST9100C1006	7 DAY SINGLE CHANNEL TIMESWITCH	2119	5 YEARS
Y9120H2009	RF PACK 1 (ST9100C & DT92)	2119	5 YEARS
ST9400C1000	7 DAY 2 CHANNEL PROGRAMMER	2119	5 YEARS
ST9500C1015	7 DAY 2 ZONE PROGRAMMER	2119	5 YEARS

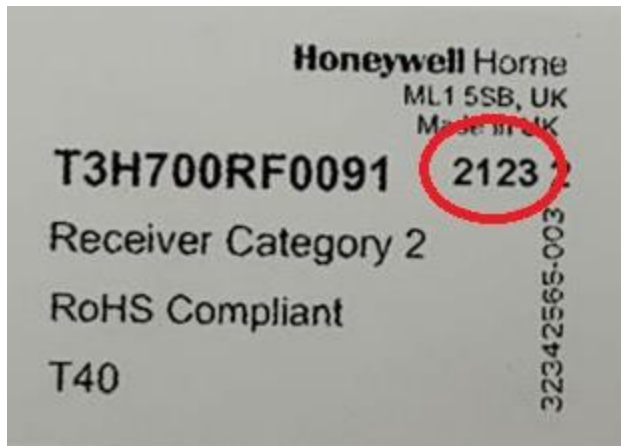


PRODUCT CODE	EVOHOME RANGE	APPLICABLE FROM DATE CODE (YEAR WEEK)	APPLICABLE WARRANTY PERIOD
ATP926G3001	EVOHOME ESSENTIALS PACK	2119	5 YEARS
HR92UK	EVOHOME RADIATOR CONTROLLER	2119	5 YEARS
HR924UK	EVOHOME 4 PACK RADIATOR CONTROLLERS	2119	5 YEARS
ATP921R3100	EVOHOME CONNECTED THERMOSTAT	2119	5 YEARS
PRODUCT CODE	TRVs	APPLICABLE FROM DATE CODE (YEAR WEEK)	APPLICABLE WARRANTY PERIOD
VTL15-15A	VALUE THERMOSTATIC RADIATOR VALVE 15MM & L/S	2119	5 YEARS
VTL120-15A	TRADITIONAL THERMOSTATIC RADIATOR VALVE 15MM ANGLED & L/S	2119	5 YEARS
VTL200-15A	DESIGNER THERMOSTATIC RADIATOR VALVE 15MM ANGLED & L/S	2119	5 YEARS
PRODUCT CODE	PRESSURE REDUCING VALVES	APPLICABLE FROM DATE CODE (YEAR WEEK)	APPLICABLE WARRANTY PERIOD
D04FM-1/2ZGC	15MM PRESSURE REDUCING VALVE WITH GAUGE	2119	5 YEARS
D04FM-3/4ZGC	22MM PRESSURE REDUCING VALVE WITH GAUGE	2119	5 YEARS

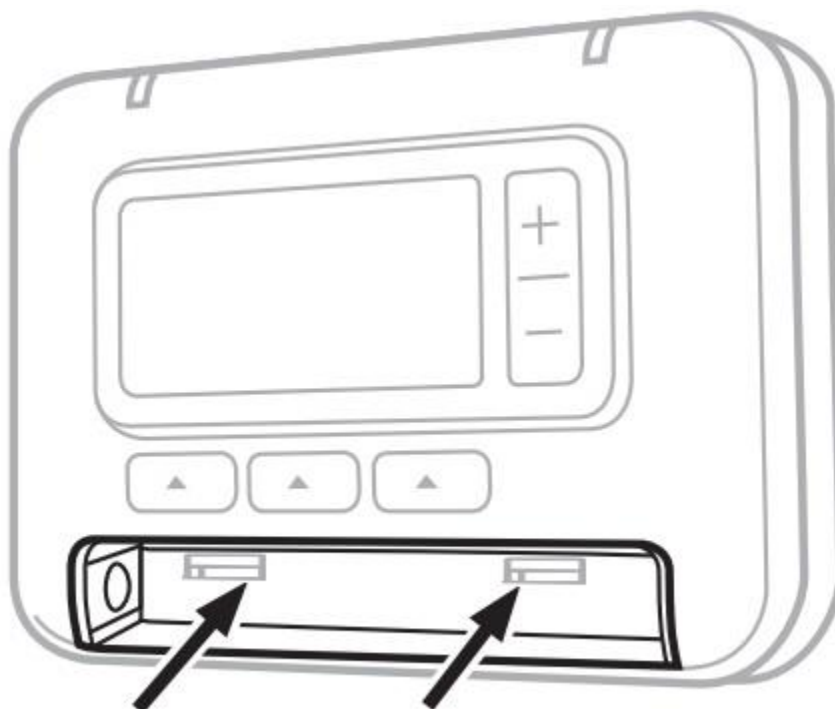
*Eligible products covered from the **1st May 2021**

Where can I find the date code for the T3 wired or T3R wireless thermostat?

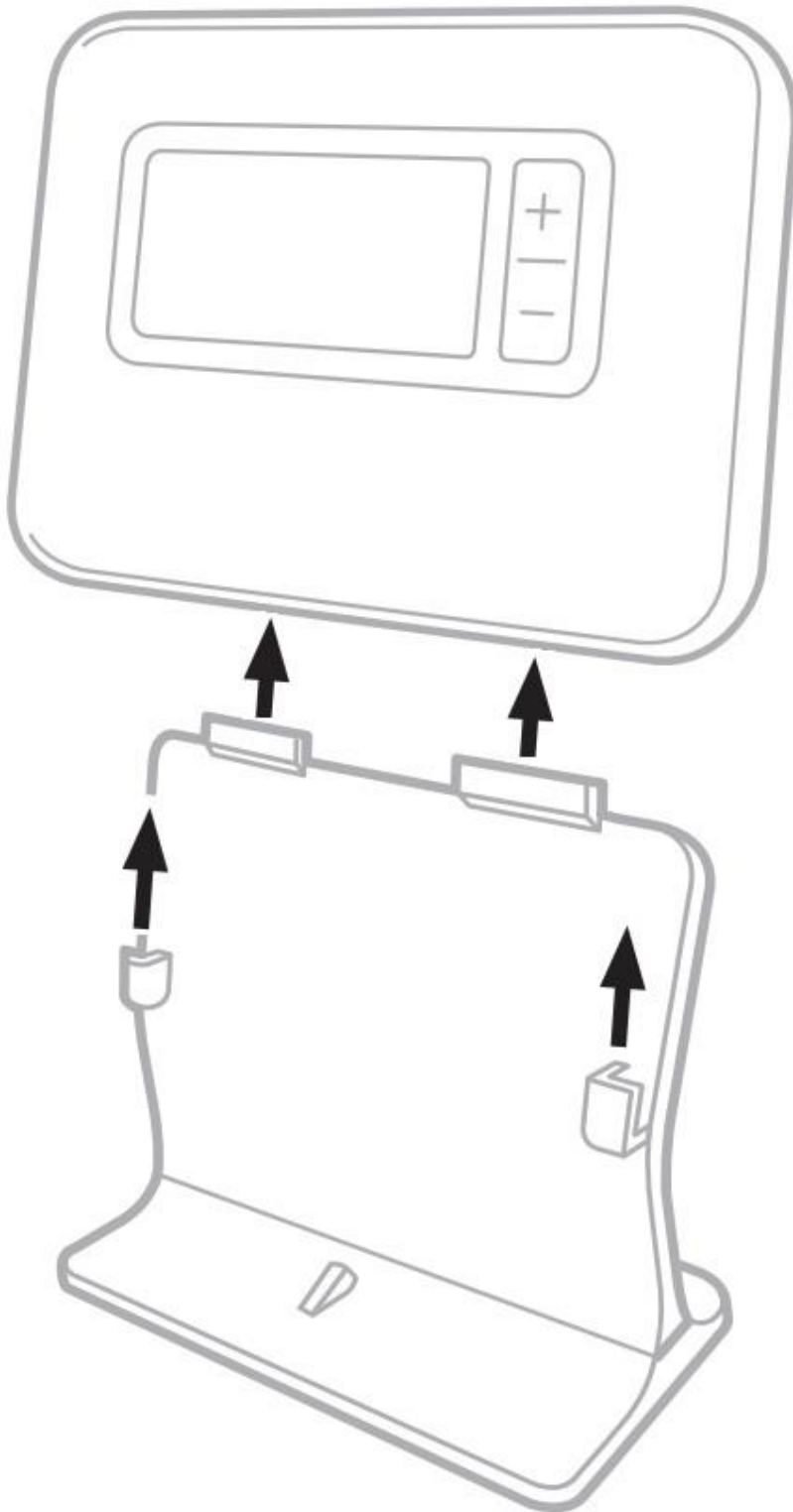
The four digit date code for the T3 wired and T3R wireless thermostats, are printed on the top right corner of the white sticker located on the back of the thermostat. E.g. 2123 = year 2021 week 23



To access the date code on the wired T3, you will first need to remove the batteries from the front of the thermostat. Then, with a flat headed screwdriver, press down on the areas in the top corners of the battery compartments (as shown below). This will release the thermostat from the wall plate.



To access the date code on the wireless T3R simply lift the thermostat up and away from the table stand mount.



*For more information please visit our knowledge base
<https://www.resideoinstallertoolbox.com/support/knowledge>