

KNOW BEFORE YOU GO WITH PRO-IQ™ LIFEWHERE



Service Calls Just Got Smarter

Pro-IQ™ LifeWhere is an easy-to-install 24/7 remote monitoring and diagnostic solution that alerts you if there are issues with a customer's HVAC equipment. By giving you insight into HVAC equipment performance remotely, you can save time and money knowing the issues and parts needed in advance of truck rolls.



24/7
monitoring



Remote
Diagnostics



Quick, easy
installation



Easy-to-use
mobile app

Pro-IQ™ LifeWhere makes it easy to offer your customers 24/7 HVAC system monitoring. It continually learns about the HVAC system's performance so that it can detect any degradation in performance and potential component failures, then sends easy-to-follow alerts to your dashboard. Plus, it's much easier to schedule technicians because you can deliver proactive service before issues become emergencies.

Features

- Simple installation
- Easy-to-use Pro-IQ™ LifeWhere Home app for homeowner
- Pro-IQ™ LifeWhere portal puts system information and alerts at your fingertips
- Diagnose problems remotely – improving the likelihood of knowing which part is failing before visiting the site
- Improves service efficiency while giving homeowners peace of mind
- Provides opportunities to sell more service contracts

You decide which alerts homeowners will be notified about. Ranging from "All Alerts" to "Only Urgent Alerts," the portal will automatically adjust the homeowner's view based off preferences you choose. Within the Pro-IQ™ LifeWhere Home app, homeowners also have the ability to contact you through a click-to-call button.



See the Easy Installation For Yourself.

View the video at resideo.com/pro/LifeWhere.



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50-1559 | SS | Rev01 | 09/21 | AR
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