

# KNOW BEFORE YOU GO WITH LIFEWHERE



## Service Calls Just Got Smarter

LifeWhere is an easy-to-install 24/7 remote monitoring and diagnostic solution that alerts you if there are issues with a customer's HVAC equipment. By giving you insight into HVAC equipment performance remotely, you can save time and money knowing the issues and parts needed in advance of truck rolls.



24/7  
monitoring



Remote  
Diagnostics



Quick, easy  
installation



Easy-to-use  
mobile app

**LifeWhere makes it easy to offer your customers 24/7 HVAC system monitoring. It continually learns about the HVAC system's performance so that it can detect any degradation in performance and potential component failures, then sends easy-to-follow alerts to your dashboard. Plus, it's much easier to schedule technicians because you can deliver proactive service before issues become emergencies.**

### Features

- Simple installation
- Easy-to-use LifeWhere Home app for homeowner
- LifeWhere portal puts system information and alerts at your fingertips
- Diagnose problems remotely – improves the likelihood of knowing which part is failing before visiting the site
- Improves service efficiency while giving homeowners peace of mind
- Provides opportunities to sell more service contracts

Homeowners can see the same system information and alerts that you'll see in LifeWhere Portal. They can use the LifeWhere Home app to contact you through a click-to-call button in the app.



**See the Easy Installation For Yourself.**

View the video at [resideo.com/pro/LifeWhere](https://resideo.com/pro/LifeWhere).



### Resideo Technologies, Inc.

1985 Douglas Drive North  
Golden Valley, MN 55422  
1-800-468-1502  
[resideo.com](https://resideo.com)

### For more information

[resideo.com/pro/LifeWhere](https://resideo.com/pro/LifeWhere)