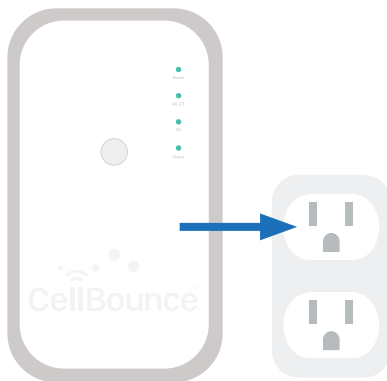


CellBounce™ User Guide

A simple way to update your security system.

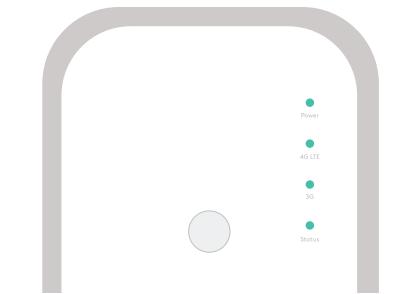
Installation is easy. Let's get started.

- 1 Plug the CellBounce power cable directly into a non-switchable outlet.** Do not use an extension cord or power strip.



- 2 Once connection is made, all LED lights will turn green.**

Note: This step may take up to 5 minutes, but the unit may also perform a software update which could take up to 60 minutes.



- 3 Once the lights are all green, please call your Security Dealer to confirm all signals are working properly.**



Placement

Place your CellBounce within 25 feet of your alarm panel's communicator.

Important note: There are two types of alarm panels that you may have.

One has the user interface and communicator built into the system, and may look like this:



The other is a beige cabinet that may be installed in a closet, basement or other location not out in the open and may look like this:

Communicator

Panel



This panel will have a separate communicator, that may be in a different location.

If the communicator is mounted to the panel or next to it, place the CellBounce device within 25 feet of it. If the communicator is not located on or near the panel, please contact your Security Dealer to learn the location.

The CellBounce should be:

- Plugged into an outlet that is not controlled by a switch.
- Placed with all four LED indicators and the Silence button facing upright.
- In an elevated location approximately 3-4 feet above the ground, such as on top of a shelf or cabinet.

Troubleshooting

Upon installing the device for the first time, please wait at least 15 minutes before confirming the status of the 4 LED lights. After 15 minutes, all 4 LED lights should appear green (solid or blinking). If all four LED lights do not appear to be green, please contact your Security Dealer for additional assistance or see the troubleshooting steps below.

If the Power LED is blinking yellow or red,

- 1) confirm that the unit is plugged in completely
- 2) confirm that the breaker/switch for the outlet is on.

If 4G LTE® LED is blinking yellow,

try re-locating the CellBounce device to another suitable location with better reception.

If 4G LTE LED is solid or blinking red,

try re-locating the CellBounce device to another suitable location with better reception. If the condition exists for more than 15 minutes, please contact your Security Dealer for additional assistance.

If 3G LED is blinking yellow,

confirm that the alarm panel is powered on, and if the condition exists for more than 15 minutes, try re-locating the device closer to the alarm panel.

If Status LED is solid or blinking yellow,

the back panel of the unit may not be properly connected. Please contact your Security Dealer for additional assistance.

If Status LED is solid or blinking red,

the battery may not be properly connected. Please contact your Security Dealer for additional assistance.



Scan to watch video on
how to install CellBounce.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Unauthorized modification of the Radio is prohibited; user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



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