

# resideo

## Convert to Resideo and Save

### MAKE THE MOVE!

Earn rebates with our Competitive Conversion Upgrade Program.

Resideo is rewarding you for converting your existing non-Resideo accounts to an AlarmNet® account. Give your customers a fully integrated security experience, while you offset the costs associated with the Sunset. The more services you give your customers, the more you earn.



### Get \$20

Convert any active non-Resideo communicator to a Resideo LTE Communicator



### Get \$20

Receive an additional \$20 for adding the Smart Security or Smart Home package



### Get \$15

Receive an additional \$15 for adding 7-Day or 30-Day video storage

## What Accounts Qualify?

All active non-AlarmNet® accounts are eligible for these rebates. Upon converting, these accounts are also eligible for two additional rebates based on which service packages are selected.

### Available Rebates:

- For any non-Resideo security accounts converted to Resideo LTE accounts, **Resideo will apply a \$20 credit to your ADI account.**
- Receive \$20.00 when Smart Security OR Smart Home is added onto the account.
- Receive \$15.00 for adding 7-Day Video Storage OR 30-Day Video Storage.

All rebates will be issued in the form of a credit to your ADI account. ADI account information can be entered the first time applying for a rebate inside AlarmNet 360. Please follow the instructions outlined below to apply for the rebates.

### How It Works

1. Install and program the new AlarmNet account.

*Note: Rebate must be applied for within the same calendar month or the immediate following month the new AlarmNet LTE account was first registered. If the rebate is not applied for within that time frame, eligibility for all three rebates will be forfeited.*

2. Visit AlarmNet 360™ and go to the “Competitor Dashboard” Page.
3. On this page, click the “Apply for Rebate” button on the top.
4. To apply, you will need this information:
  - a. Old radio manufacturer
  - b. Old radio SIM
  - c. New radio MAC ID
  - d. New radio CRC
5. If successful, these accounts will appear on this page’s dashboard within three hours.
6. You can track the status of these rebates using this dashboard.
7. Resideo will check to see which additional rebates the accounts have earned. You only need to apply once to be eligible for all rebates.
8. Rebate will be credited to your ADI Account Number 8-10 weeks from the rebate application date.

*Note: Resideo recommends applying for the rebate at the time of new account registration*

## Program Rules

- All criteria must be met, and all rebate application steps must be followed to be eligible for rebates.
- This rebate offer runs from 01/01/2021 to 05/31/2023 and is only applicable to communicators swapped during this period.
- Resideo reserves the right to change or cancel this program at any time.
- Rebate must be applied for within the same calendar month the new Resideo LTE account is created or the immediate following month. If the rebate is not applied for within that time frame, eligibility for all three rebates will be forfeited. For example, a communicator swapped on May 13, 2023 has until July 1, 2023 to complete the rebate process.
- Qualifying services and video storage must be added to the customer’s account at the time of new AlarmNet account creation. If not completed within that time frame, rebate eligibility will expire.
- If an account which received any rebate is terminated prior to a full six months of service post communicator upgrade, the rebate value may be forfeited and Resideo will charge your ADI account for the rebates paid.
- If a customer account removes any services or video storage before six months after the credit date, Resideo will issue a charge for the full rebate amount at the time of the service downgrade.
- Rebates are only available when creating a new AlarmNet account from a previously active security account using a different manufacturer’s cellular communicator. All steps outlined above must be followed to be eligible for the rebates.
- All rebate claims are subject to Resideo’s final review and approval.
- Offer only valid for AlarmNet® customers in good standing.
- Communicator may only be used to apply for a rebate one time.
- Void where prohibited by law.
- Rebates cannot be used in conjunction with any other Resideo offers.