

HOW TO REPLACE YOUR LYNX SECURITY SYSTEM'S CELLULAR RADIO

Security Professional Phone Number:

Security Professional Email Address:

Monitoring Station Phone Number:

Installation Date and Time:



Before You Get Started

Please read these instructions carefully and completely.
This process is also available in video format on YouTube at:
<https://youtu.be/gUxERbj3qU0>

Or use your cell phone's camera to scan the QR code to the right quickly access the video.



Tools You Will Need

- Phillips head screwdriver

HOW TO REPLACE YOUR LYNX SECURITY SYSTEM'S CELLULAR RADIO

Let's jump right in...

STEP 1:

Call your Security Dealer at the phone number above during business hours. Inform them that you are about to perform a radio upgrade. It is important that this process is completed during your Security Professional's business hours as you will need them to finalize the installation.

STEP 2:

Call your Monitoring Station and ask them to **"Put my alarm system on test"** as you are about to perform a radio upgrade. **The Monitoring Station may ask for your passcode to verify your identity.**

STEP 3:

Locate the **main alarm keypad** installed in your home or business to proceed with the following steps.



HOW TO REPLACE YOUR LYNX SECURITY SYSTEM'S CELLULAR RADIO

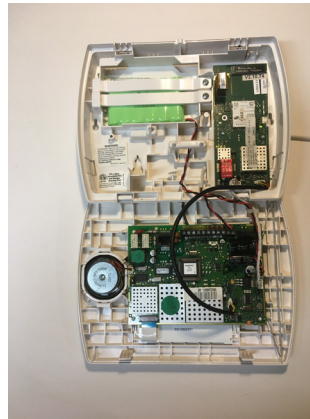
STEP 4:

Using the screwdriver, open the keypad by pressing down on the two tabs.



STEP 5:

Swing the keypad down to expose the electronics.



HOW TO REPLACE YOUR LYNX SECURITY SYSTEM'S CELLULAR RADIO

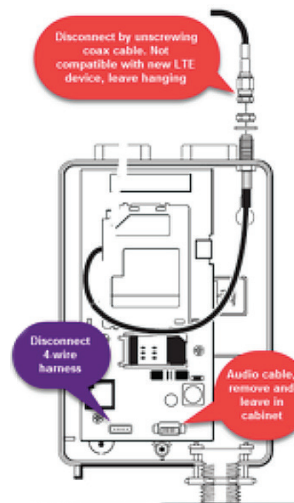
STEP 6:

Once inside the keypad, pull the white **wire towards you**
And **remove the plug** from the radio. If you have the black wire, it must be removed too.

NOTE: If an external antenna (coaxial) is connected, disconnect it from the connector at the top of the radio case and move it to the side. It will not be used with the new radio.

In rare cases, you may find an audio cable connected for your two-way alarm verification service. If there is an audio cable connected, remove and leave wire/connector in the control panel cabinet. This may be found on the bottom of the radio, to the right of the main wire.

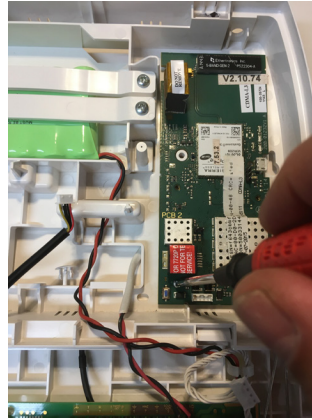
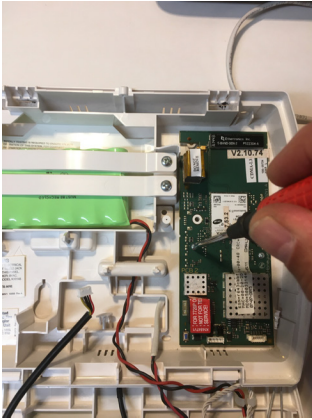
NOTE: Your system will go into radio trouble after removing the wires. Enter your 4-digit user code and then the number 1/off key on your keypad to silence the trouble condition.



HOW TO REPLACE YOUR LYNX SECURITY SYSTEM'S CELLULAR RADIO

STEP 7:

Remove the three screws holding the radio.



STEP 8:

Remove the radio and set it aside. Keep the original radio nearby until the replacement is completed.

HOW TO REPLACE YOUR LYNX SECURITY SYSTEM'S CELLULAR RADIO

STEP 9:

Open the new radio box that was sent to you and unpack the contents.

The box will include:

- Radio
- New wire (not needed)
- Mounting screws (not needed)



STEP 10:

Mount the new radio using the 3 screws.



STEP 11:

Peel the paper from the back of the black antenna and attach it to the bottom left of the alarm panel rear case.



HOW TO REPLACE YOUR LYNX SECURITY SYSTEM'S CELLULAR RADIO

STEP 12:

Attach the optional black wire on the bottom right followed by the white wire to the connector on the bottom left.

You will see the LED lights on the left side of the radio start to light-up in sequence (green → yellow → red → green).



STEP 13:

When the LED-sequencing stops (this may take up to fifteen (15) minutes) call your Security Professional at the number listed at the top of these instructions to complete the installation. If you experience any irregularities, please call your security professional.

NOTE: Sequence of lights should be as follows: The top green LED will be ON, the yellow LED will be flashing. The red LED will be OFF and the bottom LED will be ON. This indicates good signal strength.



Green LED



Yellow LED



Red LED



Green LED

STEP 14:

When speaking with your Security Professional, you must share the old and new radio MAC ID and CRC numbers located on the radio label. Having this information readily available will expedite the process.

HOW TO REPLACE YOUR LYNX SECURITY SYSTEM'S CELLULAR RADIO

STEP 15:

Close the keypad so the two top clips snap back together.

STEP 16:

If your dealer and central station are different, please call your Monitoring Station and ask them to

"Take my alarm system off test."

Replacement Completed

- Fantastic job!

Thank you for completing your radio upgrade.

Learn more at www.resideo.com



For more information
resideo.com

Resideo Technologies, Inc.

2 Corporate Center Drive, Suite 100
P.O. Box 9040
Melville, NY 11747
1-800-645-7492
50-9337 | TG | 10/20
© 2020 Resideo Technologies, Inc.



AIR



SECURITY



WATER



ENERGY