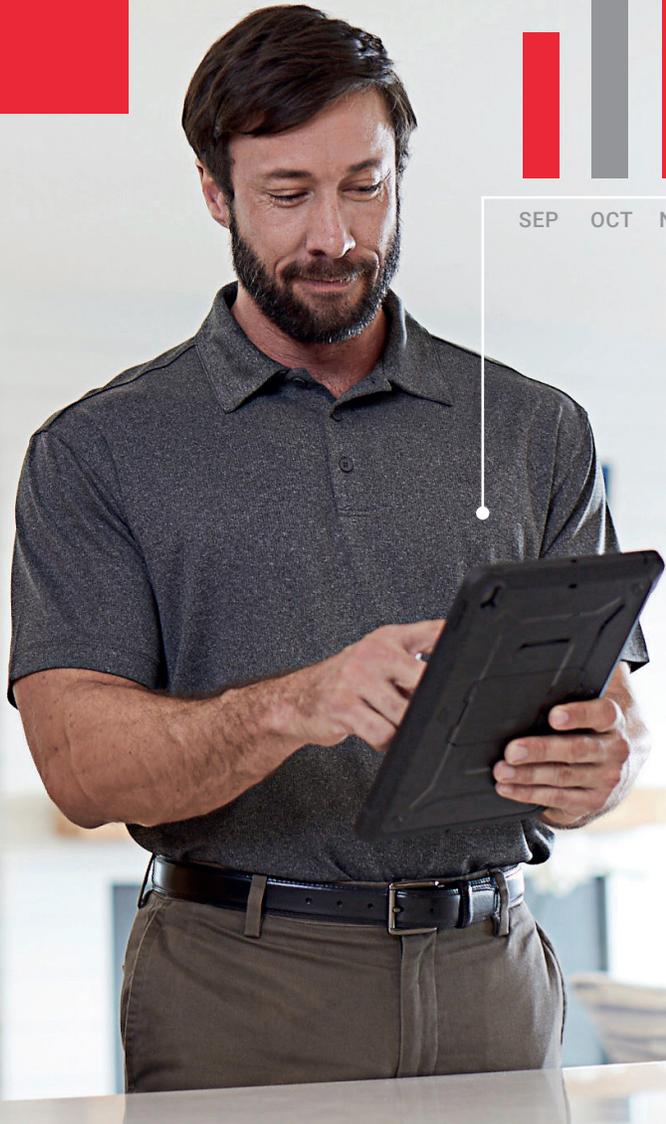
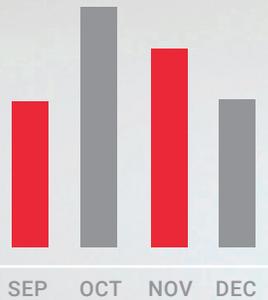




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Pro-IQ™ Services

Activate new
levels of service
intelligence





Customer directory

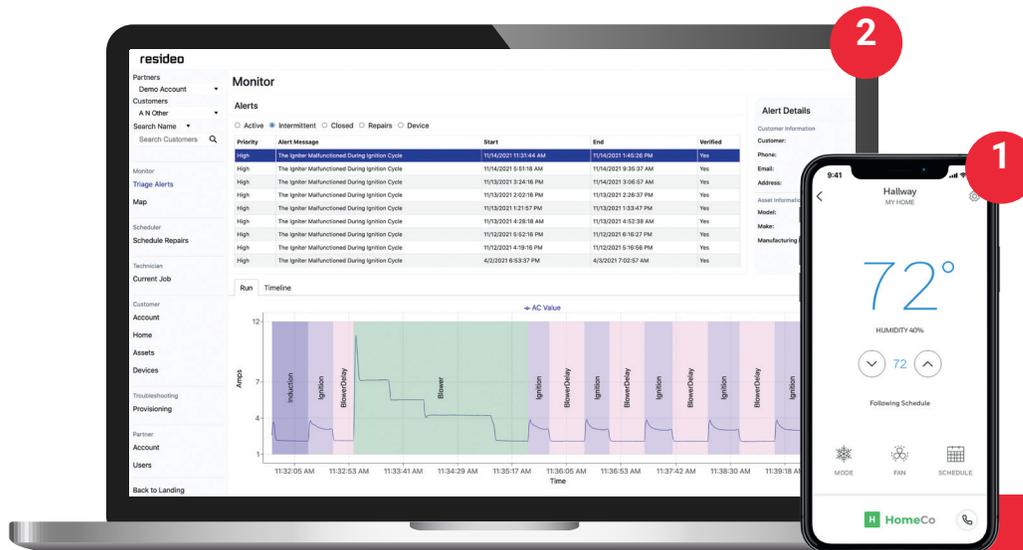
New enquiries

View 

“My furnace has broken down and it is very cold outside. Who can help?”

With your calling card a distant memory and your sticker showing the old number, will your customers call you when it matters?

Accelerate your response and equip your business with a smarter, more connected approach to customer servicing.



Pro-IQ™ Services

Stop guessing and start planning with connected smart solutions

Pro-IQ™ Services is an adaptable suite of intelligent, predictive software tools that are designed for the evolving digital home.

You can take customer relationships beyond the traditional install/repair life cycle.

1: Pro-IQ™ Essentials

There's no better calling card than the co-branded App

2: Pro-IQ™ Advanced

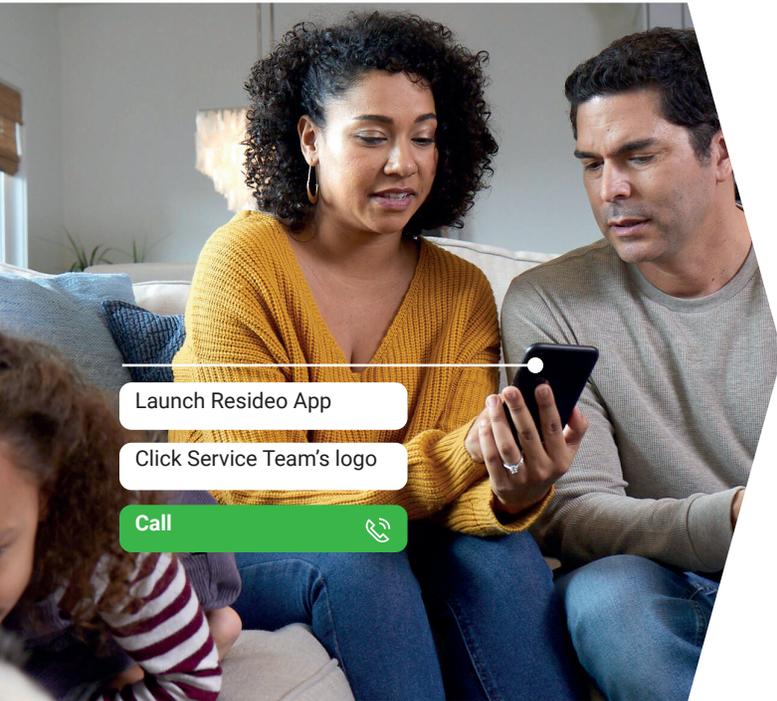
Level up with live HVAC diagnosis insights

Explore how Pro-IQ fits with your ambitions...



Pro-IQ™ Services

Choose your level of smart customer servicing



LEVEL 1

PRO-IQ™ ESSENTIALS

Customer retention starts with the co-branded App.



Your clickable logo here

“Once we’ve been to the homeowner’s home and resolved their issue, now we can stay connected.”

We’re on a mission to keep service teams connected with their customers.

So they can keep their HVAC running smoothly and you can have more regular, pro-active conversations about improving their HVAC performance.

Pro-IQ™ is available as a monthly subscription, at two levels to fit with your ambitions: Essentials and Advanced.

The Resideo App is the ultimate smart calling card. On completion of a service, invite your customers to stay in touch via the Resideo App.

With your logo co-starring on our App, your customers can reach you easily when needed.



Upload your logo to our system



Get constant logo visibility on the Resideo App interface



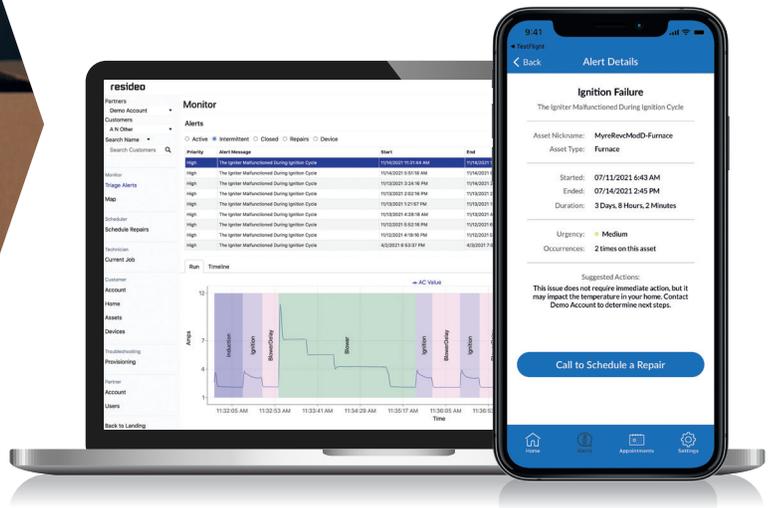
Customers can reach you at the touch of a button



LEVEL 2

PRO-IQ™ ADVANCED

Level up with live HVAC diagnostic insights.



“We’ve noticed some issues with your furnace. We thought we’d better flag it before it becomes a bigger issue.”

Take customer servicing even further with Pro-IQ™ Advanced and plug your business and your homes into live HVAC monitoring, through cloud analytics.

Pro-IQ™ Advanced makes it easier to schedule technicians and deliver proactive service before issues become emergencies.

Pro-IQ™ LifeWhere is the hero of the Advanced service.

Enable each home with a 24/7 HVAC monitoring hardware and software kit that alerts you if there are issues with a customer’s HVAC equipment. Smart for customers, invaluable for your business.



Pro-IQ™ LifeWhere HVAC remote monitoring kit and training



Know before you go: save time and money on truck roll



Proactive customer support for recurring monthly revenue

Pro-IQ™ Advanced also includes the Essentials service.

What to do next

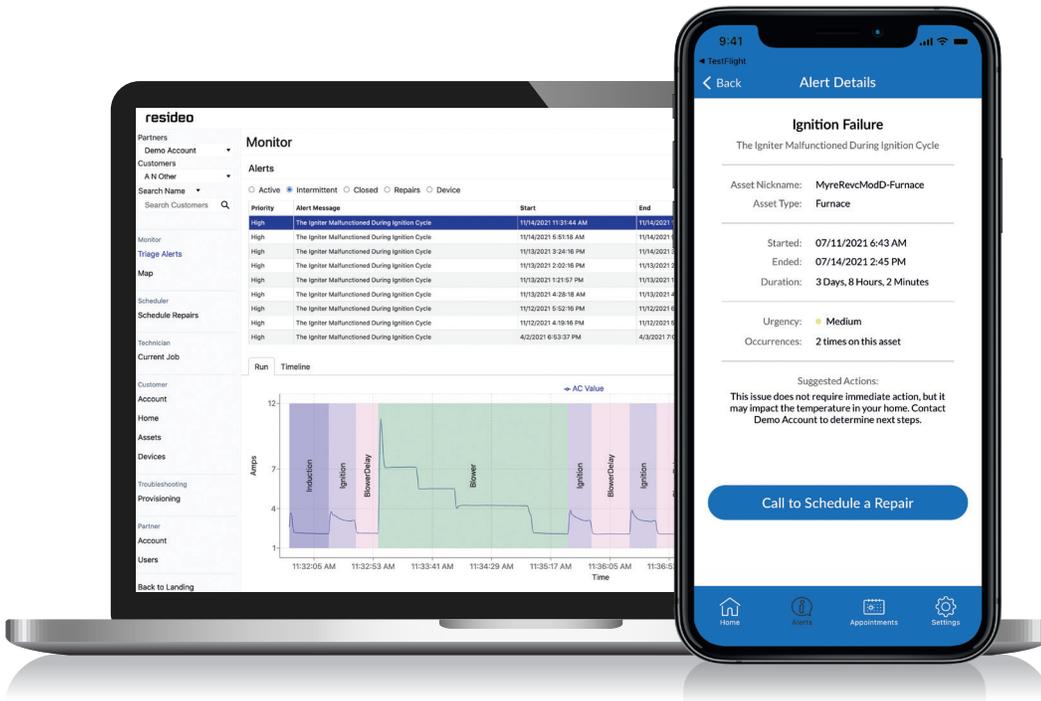
“We’re installing products that make our customers’ homes better. Now we have the means to monitor their performance... and take our servicing to the next level.”

Find out more about how each subscription level can help you to win, keep and drive more business.

Better equipped for the future, better equipped for growth.

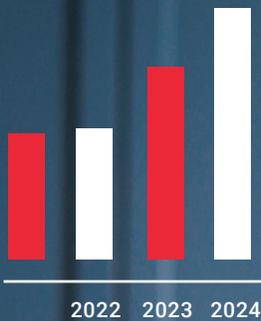
For more information visit:

resideo.com/proiq



Why choose Pro-IQ™ Services?

- Extend customer relationships beyond emergency calls.
- Monitor HVAC issues and alert customers in good time.
- Translate insights into customer conversations.
- Proactive customer support tools to drive repeat monthly revenue.



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For more information
resideo.com/pro

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