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total connect 2.0

Announcing Resideo's Latest Feature for your Resideo Total Connect® 2.0 (TC2) enabled security system — Alarm-Cancel-Verify

As a Total Connect 2.0 user, you can now use your TC2 App to:

- Designate an active alarm as a “False Alarm.”
Or
- Designate an active alarm as “User Verified.”

With the Alarm-Cancel-Verify* feature, with the Alarm-Cancel-Verify feature, the master user or an admin user of the enrolled TC2 enabled account, can designate an active alarm as user verified or as a false alarm — Alerting the subscriber’s central station that the user has canceled the alarm.

*Customers will be required to be enrolled in Resideo’s Alarm-Cancel-Verify feature by their dealer. Call your dealer to find out if your central station supports Alarm-Cancel-Verify and how to enroll.

How Do I “Cancel” or “Confirm” an Active Alarm while Using my Total Connect 2.0 App?

- When your security account has been enrolled in Alarm-Cancel-Verify by your dealer, during an alarm event, you will receive a new version of the TC2 Sensor Alarm Screen (see Exhibit 1).
- The Alarm-Cancel-Verify alarm screen will present information about the active alarm, along with

two new features; Cancel Alarm button and Slide to Dispatch slider.

- During an active alarm situation, the master user and admin user can press the Cancel Alarm button on the TC2 App Sensor Alarm Screen to cancel an active alarm.
- During an active alarm situation, the master user and admin user may slide the Slide to Dispatch slider on their TC2 App Alarm Screen to verify an active alarm.

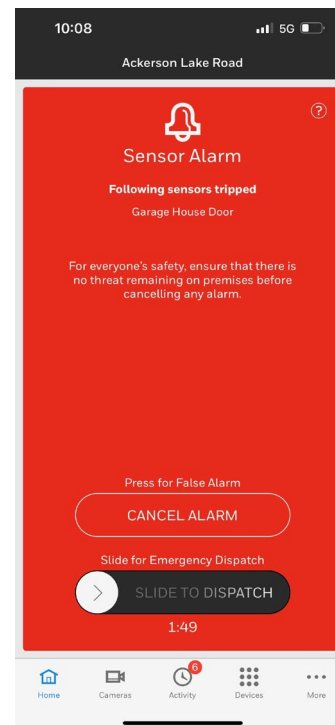


Exhibit 1: Alarm-Cancel-Verify alarm screen in Resideo TC2. This screen will appear whenever your account has been enrolled in Alarm-Cancel-Verify by your dealer and an active alarm has been generated on the local security system.

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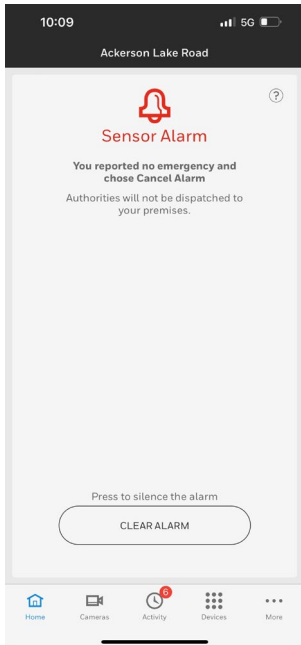


Exhibit 2: Clear Alarm screen in Resideo TC2 App. This screen will appear whenever an alarm has been canceled.

What Resideo Security Panels are Currently Supported for Alarm-Cancel-Verify?

- The Resideo ProSeries panel family is currently supported for the Alarm-Cancel-Verify feature.
- Resideo will be extending the feature to Lyric, Lynx, and Vista panel customers in the near future.

What Version of the TC2 App is Required to use Alarm-Cancel-Verify*?

- App 6.24.x and greater is required.
- Current app version in production is 6.36.2

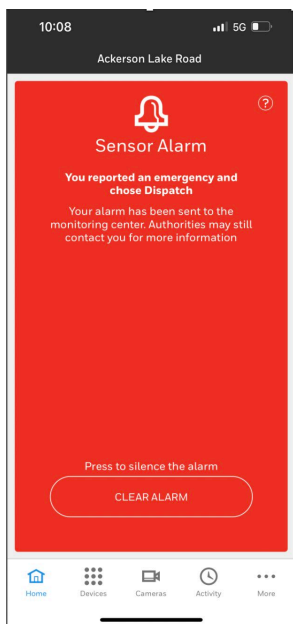


Exhibit 3: Alarm Confirmation and Dispatch screen in Resideo TC2. When an alarm has been confirmed by the TC2 user, a user will receive this screen in their TC2 app.

